

Kavya Malhotra

Product Manager | Abu Dhabi, U.A.E (Open to Relocation)

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Areas of Expertise

- Product Strategy
- Product Roadmapping
- Stakeholder Management
- Prototyping - Figma
- Agile Delivery
- Planning - JIRA, Confluence, Miro
- User Research
- Data Analysis
- Process Improvement & Automation
- CX - Quantum Metrics
- Product Marketing - Canva
- Tools: SQL, Tableau, PowerBI, MS Excel

Work Experience

Expedia Group

Product Manager I

Remote/Hybrid

Aug 2024 – Present

- Owned the roadmap and backlog for a global internal analytics platform supporting 500+ metrics, enabling data-driven decision-making **across business, product, and engineering teams**.
- Led end-to-end execution for a cross-functional team of **10**, driving **sprint planning, prioritization, and delivery** aligned with strategic goals.
- Delivered **9+** UX enhancements (**navigation, search, usability**) improving user adoption and engagement.
- Designed **onboarding resources, release notes, and product walkthroughs**, accelerating user adoption.
- **Automated** internal Slack query workflows, reducing turnaround time by 50% and improving efficiency.
- Partnered with stakeholders across **London, Seattle, and Delhi** to deliver globally scalable solutions.
- Previously supported **NLP models** processing 5M+ user feedback inputs, shaping product decisions.
- **Awards:** Recognition for high-impact delivery and cross-functional collaboration- Q1, Q2, Q3 2025

United Airlines

Associate Analyst (Product Analytics)

Gurgaon, India

July 2023 – Aug 2024

- Analysed global usage patterns for digital platforms in collaboration with Strategy & Planning teams.
- Created PowerBI dashboards tracking **3M+** daily users across CIAM, Loyalty, and Ancillary features.
- Delivered insights and ad-hoc reports to support feature rollouts across **5** cross-functional technology teams.
- Awarded **Platinum Award** for exceptional performance and commitment to excellence in **FY 2023**.

Pearl Data Direct (Lulu Financial Holdings)

Data Analyst Intern

Abu Dhabi, U.A.E

Mar 2022 – June 2022

- Identified relevant KPIs to develop operational performance reports (MIS reports) on **75+** branches.
- Built visualizations on Tableau to present Q2D/M2D customer data to Lulu Exchange branch managers.
- Developed a dashboard to flag email system errors, aiding **100+** employees in streamlining workflows.

Leadership Experience

Program Manager Volunteer, AnitaB.org - Grace Hopper Celebration

Organized community events, volunteered at GHC (since 2023), empowering technologists globally.

2023 – Present

Student Head - New Initiatives, Career Development & Guidance Centre, PEC

Led a team of 4, used data-driven strategies to build corporate partnerships and run 5+ hiring drives.

2022 – 2023

Volunteer - Outreach and Social Media, Jaipur Literature Festival

Worked with 60 volunteers, managing outreach for the world's largest literature festival with 40,000+ visitors.

2021

Education

Punjab Engineering College, Chandigarh, India

Bachelor of Technology (B.Tech.), Computer Science Engineering

Courses: Big Data Analytics, Agile Methodology, Machine Learning, Database Management

2023